

TERMS AND CONDITIONS OF THE CHAN MAS GOLD UMRAH CAMPAIGN

This Chan Mas Gold Umrah Campaign ("Campaign") is organized and operated by Mohd Chan Restaurant Management in collaboration with Masdora (collectively referred to as the "Organizers"). Participation in this Campaign constitutes full and unconditional acceptance of these Terms and Conditions.

1. ELIGIBILITY

1.1. This Campaign is open exclusively to registered members of the Mohd Chan Membership App.

1.2. The following individuals are not eligible to participate:

(a) Employees, officers, and directors of Mohd Chan Group, and Masdora Group its affiliates, subsidiaries, and related entities;

(b) Any other persons who have direct professional involvement in the administration of this Campaign.

1.3. To qualify for entry, a participant must:

(a) Make a minimum purchase of RM80 in a single receipt at participating Mohd Chan Outlets and Chan Mari Chan (excluding Mohd Chan Express outlets)

2. CAMPAIGN PERIOD

2.1. This Campaign shall commence on 1 March 2025 and shall end on 16 October 2025 ("Campaign Period").

2.2. Only transactions made within the Campaign Period shall be eligible for participation. Transactions made before or after this period shall be automatically disqualified.

3. ENTRY MECHANICS

3.1. For each qualifying transaction of RM80 or more in a single receipt, the participant shall receive one (1) entry into the lucky draw.

3.2. Additional entries shall be granted as follows:

(a) RM160 spent in a single receipt = 2 entries;

(b) RM240 spent in a single receipt = 3 entries;

(c) Additional entries shall be earned in multiples of RM80.

3.3. There is no limit to the number of entries a participant may accumulate during the Campaign Period.

4. PRIZES

4.1. The prizes for this Campaign are as follows:

(a) Grand Prizes:

Three (3) winners will each receive two (2) Umrah tickets (total of six (6) Umrah tickets).

(b) Second Prizes:

Two (2) pieces of 1 Dinar gold coins

(c) Monthly Prizes:

Twelve (12) pieces of Half Dinar gold coins

(d) Bi-Weekly Prizes:

1,000 pieces of 0.25g 999 gold coins

(e) Vouchers:

RM5 million worth of Mohd Chan vouchers

RM5 million worth of Masdora vouchers

4.2. All prizes are non-transferable, non-exchangeable, and non-redeemable for cash or other items. The Organizers reserve the right to substitute any prize with a product or service of equivalent value at their sole discretion, without prior notice.

5. WINNER SELECTION AND ANNOUNCEMENT

5.1. Bi-Weekly Lucky Draw (0.25g 999 Gold Coins):

(a) Winners shall be selected via a random draw conducted bi-weekly through a livestream every alternate Thursday by the Organizers.

(b) Seventy (70) winners shall be selected bi-weekly, except for the finale month, where ninety (90) winners shall be chosen.

5.2. Monthly Lucky Draw (Half Dinar and 1 Dinar Gold Coins):

(a) Two (2) winners shall be selected every month for the Half Dinar gold coin through a random draw via livestream.

(b) Two (2) winners shall be selected in the finale month for the 1 Dinar gold coin.

5.3. Umrah Ticket Draw:

(a) A total of three (3) winners shall be selected. Each winner shall receive two (2) Umrah tickets.

(b) One (1) winner shall be announced in May, July, and October 2025.

5.4. All winners shall be notified via the contact details registered in their Mohd Chan Membership App profiles.

5.5. The winners shall also be publicly announced on the following platforms:

Mohd Chan Membership App

Official Website: <https://www.mohdchan.com.my/>

Instagram: <https://www.instagram.com/mohdchanmy/>

Facebook: <https://www.facebook.com/mohdchanmy/>

TikTok: <https://www.tiktok.com/@mohdchanmy>

X (formerly Twitter): <https://x.com/mohdchanmy>

6. PRIZE REDEMPTION

6.1. To claim a prize, winners must:

- (a) Present a valid Malaysian Identification Card (IC); and
- (b) Verify their Mohd Chan Membership App account details.

6.2. Prizes must be redeemed via Masdora's official website at <https://masdora.com/> within thirty (30) days from the winner announcement date.

6.3. Prizes shall be shipped to the winner's registered address. The winner must confirm their shipping details within thirty (30) days after the announcement.

6.4. Failure to claim the prize within the stipulated timeframe shall result in automatic forfeiture, and the Organizers reserve the right to select an alternative winner or dispose of the prize at their discretion.

7. ADDITIONAL TERMS

7.1. Receipts cannot be combined or split for the purpose of meeting the minimum spend requirement.

7.2. Only dine-in and takeaway transactions are eligible for this Campaign. Delivery orders are strictly excluded.

8. GENERAL CONDITIONS

8.1. By participating in this Campaign, participants agree to be fully bound by these Terms and Conditions.

8.2. The Organizers reserve the absolute right to modify, suspend, or terminate this Campaign at any time without prior notice.

8.3. In the event of any disputes relating to this Campaign, the decision of Mohd Chan Restaurant Management and Masdora shall be final, conclusive, and binding on all participants.

9. PRIVACY POLICY

9.1. All personal data collected in connection with this Campaign shall be processed in accordance with the privacy policies of Mohd Chan and Masdora.

9.2. Such data shall be used solely for purposes relating to this Campaign and shall not be disclosed to third parties without the participant's explicit consent, except where required by law.

